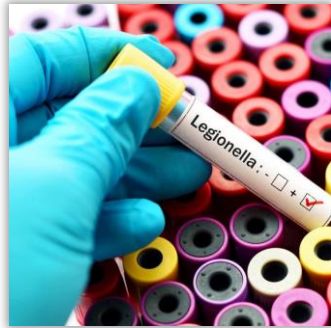


Water Hygiene

Debra Charity

As Westgrove were already providing reactive call out support services, we were approached by our valued partner and charity organisation Debra during March 2021 as they were looking for a company to carry out water hygiene checks for 109 stores across England and Scotland prior to store re-opening after the coronavirus national lockdowns.

In partnership with our Water Hygiene specialist, Safewater LC, we looked at the pricing and considered the huge logistical challenge that we faced given the geography of the locations was from the South coast of England to Aberdeen in Scotland, along with the tight deadline we were given.



With our “can-do” attitude, a price was put together and a route around all of the stores was created and submitted to Debra which they accepted.

It was also agreed that after agreeing that we would also carry out a full Water Hygiene Risk Assessment while we were at the sites. This was to help save the Charity the expense of having to do it at a later date given their existing assessments were almost out of date.



The work commenced in the South of England towards the end of March and working closely with Debra to ensure staff were available in the stores, we completed on time for the Stores in England and quickly moved on to tackle the sites over the border in Scotland.

All locations were completed by the re-opening deadline giving credit to the excellent planning that went in to the task and the hard work by the engineers involved.

Westgrove continue to provide reactive support services to Debra on an ongoing basis.