

Chemical Free Cleaning

Haymarket Shopping Centre Leicester

savills

- As Haymarket evolved, adapting to changes in retail and the customer journey, it became clear that the cleaning function was becoming increasingly complex, added to that Covid19 and a change was needed.
- Westgrove installed the Lotus Pro system to replace the chemicals – a permanent, wall mounted unit which only requires a fresh water source and an electrical spur to enable installation. Once fitted, the only action required by the user is periodic changing of the stabiliser unit (a simple process – training is provided by the supplier).
- The install took about an hour and was followed by a training session for all colleagues. The training was simple and effective and gave the team the confidence to be able to use the system safely.

Results

- “Glass cleaning is much easier now. As long as I use a dry cloth, I don’t get any smears”, Cleaning colleague
- Floors & Walls – the product can be used with a mop & bucket; used in a trigger spray or put into a scrubber drier. Floors were noticeably cleaner and less sticky after the product was introduced.
- Odour control – the Cleaning Team at Haymarket discovered that any left-over solution, whilst still in its charged state, could be poured away into toilets, urinals and drains. This not only helped with unpleasant odours, but also highlighted the fact that Lotus Pro solution is harmless to the environment. “The toilet area definitely smells fresher” – comment left on card by customer
- The impact of Lotus Pro on electricity use has been very minimal, the machine only consumes power when it is actually charging and dispensing, a process which only takes a few seconds.
- There are no plastic chemical containers to dispose of and anything poured away into the drains is completely harmless.
- ATP Swab testing – the system delivers hygiene standards comparable with clinical environments – essential in the current Covid19 climate



“Who’d have thought that all this is possible with just water?”

Haymarket Management