



CASE STUDY

Ropewalk Shopping Centre, Nuneaton

Centre Manager: Tony Wilkes Managing Agent: Lee Baron



Working with Centre Manager Tony Wilkes and his team at Lee Baron, Westgrove were appointed to provide both cleaning and security.

During the mobilisation process, key objectives were agreed including environmental targets. Tony was keen to explore innovative solutions including the installation of chemical free

cleaning, the Aqueous Lotus Pro System.

With the introduction of the Lotus Pro system, the standards of the Centre's cleaning has improved dramatically. The Centre had a new floor installed and normal chemical cleaning was not achieving the results that were expected.

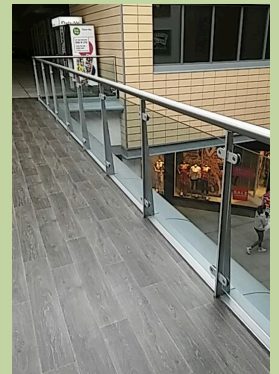
Once the Lotus Pro system was installed in November 2016 the whole team embraced the new system and were all trained by the supplier. The standards around the Centre soon improved. Within a week the floor improved dramatically and was soon sparkling.

We now use Aqueous water twice a week in our scrubber dryers and normal water the other five days. All other cleaning tasks are carried out daily using

aqueous water in spray bottles. This not only cleans but sanitises at the same time leaving surfaces clean and sterile.

Using the Lotus Pro system to clean all of the glass in the Centre including twenty entrance doors has raised standards considerably as there was smearing from the use of chemicals. The glass is now sparkling and crystal clear with no smearing.

The main advantage of this system is the fantastic results achieved without the requirement of any chemicals, we are also making savings each month on our cleaning orders.



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