



QUALITY POLICY STATEMENT

The management team of Westgrove Group

Incorporating

Westgrove Cleaning Services Ltd and Westgrove Support Services Ltd
and all its employees are committed to the quality of our service and stated quality objectives.

We are striving to achieve the cleaning, environmental and security industry's leading position
in quality of our service.

We will maintain an Integrated Management System manual to meet the requirements of:
FMQS 101 – The NSI Quality Schedule for the Management of Facilities in Accordance with
the Requirements of BS EN ISO 9001:2008,
and all other customer, statutory and regulatory requirements, including those of their
accompanying agencies, which will be communicated to and understood by all our employees
through induction training, newsletters and assignment instructions.

We will continuously try to improve the level of customer satisfaction.
We will develop and promote a culture of continuing improvement of our service and IMS.
We will maintain a profitable operation to establish our competitive position in the market and
reward our shareholders.

We will meet the needs and expectations of all our stakeholders.

The performance of the IMS and our quality objectives will be reviewed to ensure their
effectiveness and continued suitability at the annual executive board meeting.

Signed:


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Date signed: 22 March 2018

Name:

Simon Whittle

Position:

Joint Chairman