

TRAINING ACADEMY

We believe improving skills benefits everyone. It means our clients work with a higher calibre team. Our people have the opportunity to develop their careers. And the Westgrove Group maintains its reputation for quality management.

We firmly believe training is vital to continued success, too. And that's why we've established our own industry-leading Training Academy.

Devising industry-specific training programmes tailored to cleaning and security, the Academy hones managers' skills from initial induction to Customer Service, Communications, Health & Safety and Operational Excellence. In recruiting new managers we look primarily for interpersonal skills. The Academy then develops a full range of attributes to exceptional levels.



“ Our commitment to training and development has, and will always be intrinsically linked and lie at the very heart of the group's growth strategy. ”

Steve Fives, Co Owner/Group Managing Director





INVESTING IN TRAINING AT EVERY LEVEL

The Westgrove Group's Training Academy is used to invest in our people at every level, from senior management to cleaning personnel.

For technical training, the facility includes a purpose-built terrazzo floor and a comprehensive range of machinery. Specialist training is also carried out here. For example, security-specific courses include conflict management and resolution, counter-terrorism (including Projects Argus & Griffin and Operation Fairway), physical intervention training, first aid training and fire warden/fire risk assessment.

And the Westgrove Group is about to invest even more, expanding the Academy to create a centre of excellence unique in the industry to deliver fully-accredited vocational training both to our teams and others.

We don't just meet industry standards; we exceed them.

And we do that by making sure all our employees are educated, trained and informed of their responsibilities and our quality policy is implemented at all levels. This commitment is demonstrated not just by the investment in our Academy, but by the accreditations we hold. They include:

- ISO9001:2008 Quality Assurance
- ISO14001:2004 Environmental Management System
- ISO18001: Health & Safety
- SIA Approved Contractor
- SAFEcontractor
- SM&MS Approved Contractor



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