

# INTEGRATED FACILITIES MANAGEMENT

**Innovation, added value and continual improvement.** That's what the Westgrove Group is all about.

The Westgrove Group is an independent company founded in 1998 by Managing Directors Steve Fives and Simon Whittle, and we now employ over 1000 people at more than 70 sites across the UK. Our growth from our north-west base to a national organisation has come from concentrating on quality rather than volume and forging long-standing partnerships with blue-chip clients.

We deliver measurable results and use accurate forecasting and in-depth analysis to improve planning and performance. We're always looking for innovative ways to improve our service too. The latest include an electronic booking on and off system for employees and a dynamic 'dashboard' for clients to use via our website, enabling instant monitoring and analysis of all aspects of contract performance. Such investment in new technology is testament to the Westgrove Group's commitment to giving clients the best possible value.



“ Westgrove has unimpeachable levels of integrity and the passion demonstrated by the directors cascades throughout all levels of the company. ”

*Centre Director, Midlands*





## WHAT MAKES THE WESTGROVE GROUP DIFFERENT?

"Refreshingly innovative" is a phrase not often heard in integrated facilities management. But it describes the way we think and work perfectly.

We're not simply a third party supplier of cleaning or security services. Instead, we become an integral part of your operational interface, advising on the right strategy now and for the future. Our open, honest approach and our professionalism has impressed clients and made our contract retention record the best in the industry – by some margin.

**Whatever we do, we do it with pride.** The Westgrove Group of companies offers innovative cleaning strategies, bespoke security solutions, planned maintenance and strategic waste management. We put every effort into being the best at what we do, bringing substantial benefits for everyone involved.

Our range of services is available individually, plus our primary cleaning and security services can be combined into a cost effective Dual Service package to improve efficiency and service delivery.

**“ As a shopping centre manager, I require all of my contractors to deliver a professional and quality service ... Westgrove do both excellently. ”**

*Prestigious, Leading Multi-Service Client*



[www.westgrove.co.uk](http://www.westgrove.co.uk)

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