

TOGETHER WE'RE STRONGER

Undeniably, in our experience, two services are better than one. Such as when the Westgrove Group's two core disciplines, housekeeping and security, are combined as a Dual Service.

Consolidating them brings you cost savings, certainly. But it also brings many other benefits. Although usually managed by two separate managers or supervisors, you have one team working closely in partnership. Improved communication between the two means the whole service can be streamlined, with regular integrated meetings and a consistent, co-ordinated approach.

"That's not to say our security teams clean or our housekeeping teams secure. They continue to do what they do best, with the advantage of 'cross-pollination' leading to increased vigilance and substantially improved due diligence at all dual service sites."

It can lead to the multi-skilling of certain personnel throughout both services too, making an additional level of resource available, together with increased involvement from our own senior management team.





THE ADVANTAGES OF A COMBINED APPROACH

Dual Service from the Westgrove Group brings a number of practical advantages.

With no barriers between the two disciplines service knowledge can be shared, common goals formulated and a 'one team' ethos developed. A cohesive, combined service means you can expect faster, more flexible and responsive support to any incidents, or for special events too.

It simplifies aspects of the service such as spillage management, incident reporting and more.

And of course, Dual Service also brings proven economies of scale across the two services, with simpler cost management and budgeting.

An increasing number of clients are choosing Dual Service. And with the Westgrove Group's expertise behind both housekeeping and security, they're benefitting from the considerable advantages it can bring.



“ As a shopping centre manager, I require all of my contractors to deliver a professional and quality service ... Westgrove do both excellently. **”**

Key Asset Manager, Prestigious Town Centre Shopping Complex



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