

## INNOVATIVE CLEANING STRATEGIES

The Westgrove Group has moved the traditional perception of 'contract cleaning' into a different arena. Ours is so much more than just a cleaning service. We call it 'professional housekeeping'. We work closely with you, looking at exactly what you need and using the very latest environmentally-friendly cleaning technology and products to deliver it.

This approach has proved very successful in an extensive range of environments including shopping centres, prestigious offices, commercial premises and sports stadiums. The key lies in the calibre of our multi-tiered management team – and in the Westgrove Group's industry-leading support structure.

Recruited for their drive and enthusiasm, all our managers undergo full training at our Academy with a focus on customer relations (we also have a reward programme to recognise outstanding personnel). They're supported by a unique contract mobilisation resource and pre-start matrix, and work with you to produce in-depth audit/inspection reports. But they can also make a real difference with long-term financial forecasting and budgetary planning, specialised portfolio management service and consultancy services.





## SUPPORT THAT GIVES YOU A REAL ADVANTAGE

Working with the Westgrove Group brings not only superior management, but a whole range of support services that can make a huge difference, primarily **financial forecasting and budgetary planning, portfolio management service and consultancy strategies.**

**Forward thinking** is only possible with accurate forecasting and insightful planning, and means we can maximise our service within your budget constraints. For example, we can optimise resource through re-structuring your current operation and pre-determine service charges through long-term planning, as well as analysing profit and loss, wage variations and legislative issues. This service will soon be enhanced even further, with the introduction of our web-based dashboard making detailed information regarding ongoing performance available instantly.

**Multiple benefits come with multiple sites.** We have extensive experience managing shopping centre, office and estate portfolios for owners and managing agents across the UK. In addition to operational management, we can provide a dedicated Portfolio Manager, offer volume discounts and provide quarterly accounts and analysis of KPIs for all sites within a portfolio.

**Ask the experts.** The Westgrove Group's wide-ranging experience means we offer a full range of consultancy services, even if you're not a client. They include advice on professional housekeeping and security operations, strategies for new or re-developments, special project management, financial feasibility studies and even health and safety advice.

“I would have no hesitation in recommending the Westgrove Group's services to any potential clientele”

*Portfolio Director, South West Region*



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