



QUALITY POLICY STATEMENT

The management team of

Westgrove

Incorporating

Westgrove Cleaning Services Ltd; Westgrove Support Services LLP;
Westgrove Environmental & Waste Management LLP; Westgrove Planned Maintenance LLP

and all its employees are committed to the quality of our service and stated quality objectives.

We are striving to achieve the cleaning, environmental and security industry's leading position in quality of our service.

We will maintain a IMS to meet the requirements of:
ISO 9001:2008; ISO14001:2004; OHSAS18001:2007, BS 7499:2007, BS 7858:2009,
and all other customer, statutory and regulatory requirements, including those of their
accompanying agencies, which will be communicated to and understood by all our employees
through induction training, newsletters and assignment instructions.

We will continuously try to improve the level of customer satisfaction.

We will develop and promote a culture of continuing improvement of our service and IMS.

We will maintain a profitable operation to establish our competitive position in the market and reward our shareholders.

We will meet the needs and expectations of all our stakeholders.

The performance of the IMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at the annual executive board meeting.

Signed *Simon Whittle*

Date 20/01/2010

Managing Director